

At **FISCALGES**, our Integrated Quality Management and Information Security System pursues the fundamental objective of improving our services in Data Auditing of the Automotive and Insurance Sector, by means of continuous improvement, with the ultimate goal of being able to offer our customers an excellent service in all aspects as well as total satisfaction in all their expectations.

Due to the nature of our activity, at **FISCALGES** we know that information is an asset of high value for our organization and therefore requires adequate protection and management in order to continue our line of business and minimize the possible damage caused by failures in Information Security.

For all these reasons, FISCALGES assumes the following commitments with our customers:

- *The full satisfaction of our customers.*
- *The maintenance of adequate communication channels with customers and other interested parties to detect their current and future needs, in order to ensure their satisfaction with respect to meeting their needs, requirements and expectations.*
- *The ongoing commitment of **FISCALGES** in matters of Quality Management and Information Security will be evident through training and awareness programs that encourage participatory management in these areas, enabling the skills of staff to be used for continuous improvement of the productive process.*
- *In order to guarantee the development of our activities within the applicable rules and regulations, current legislation and regulations will be complied with, as well as other requirements subscribed with our clients, including those related to Information Security.*
- *To comply with the requirements and continuously improve the effectiveness of the Information Quality and Security Management System, through the implementation of measurement and monitoring systems for the services performed for our clients, as well as objectives of Quality and Information Security.*
- *To ensure business continuity by developing continuity plans in accordance with recognized methodologies.*
- *To perform and periodically review an analysis of risks based on recognized methods that allow us to establish the level of information security and minimize risks through the development of specific policies, technical solutions and contractual agreements with specialized organizations.*
- *Staff at **FISCALGES** will carry out their work aimed at achieving the established objectives and, at all times, in accordance with both legal requirements, as well as those of the client.*
- *The commitment to share information with interested parties.*
- *The selection of suppliers and subcontractors based on quality criteria and IS*

The scope of the ISO 9001 standard is: "Audit services to third parties with distribution networks. Design, development and consulting of technological solutions for video communication and on-line contracting"

With respect to the ISO 27001 standard, the scope is: "Information security management system that supports the auditing, evaluation and control services of the management and quality of the services offered for distribution networks. Design, development and consulting of technological solutions for video communication and on-line contracting, according to the current applicability declaration".

MANAGEMENT

Madrid, September 01,2022.

REVISION STATUS/ DOCUMENT MODIFICATION		
Edition number	Date	Revision
0	02/01/2019	Initial edition
1	13/09/2019	Revised edition
2	14/09/2021	Revised edition
3	01/09/2022	Revised edition